



With over 140 years of experience, **Heartland Farm Mutual** strives to be the preferred agribusiness and rural insurance specialist. We are courageous. Our team is talented and dedicated, challenging the norm and striving to be better every day.

People come first at Heartland. As a result, our focus is on relationships. It's all about delivering a genuine customer experience. We have a team of solution-oriented problem solvers providing expertise on our home, farm, commercial and auto products. We are currently recruiting for the role of:

Property Claims Specialist - Waterloo

Position Responsibilities:

- Provide oversight for large loss property claims, ensuring coverage analysis, loss investigation and quantum issues are well researched and properly adjusted.
- Provide mentorship and coaching to less experienced staff.
- Assist team leader with claim file audits.
- Assist team leader with vendor selection and quality control assessment.
- Provide oversight for property litigation matters – subrogation files or first party coverage disputes.
- Provide examining services as required, including direct handling of files, in the event of a catastrophic weather event.

Qualifications:

- Minimum of 10 years experience working in property claims, with 5 of those years handling all aspects of large loss files.
- Experience handling business interruption and commercial losses required.
- A college diploma or University degree is required.
- CIP designation and Xactimate training is required. CFEI designation is preferred.
- Field experience is desirable.
- Experience with farm is a definite asset.

We Offer

- A stable environment that truly values integrity, respect, professionalism, transparency, forward thinking, community & environment.
- Ongoing skills development with subsidies for tuition and professional accreditation.
- A defined Incentive Plan where commitment to excellence is financially rewarded.

If you have the qualifications we are seeking and would thrive in a work environment where you are valued and respected, please apply on the company website www.heartlandfarmmutual.com

Accommodations are available on request for candidates taking part in all aspects of the selection process. (Only qualified candidates please. No phone calls. No agencies.)

A Place Where YOU Can Make a Difference! Proudly Canadian. Mutually Owned.

www.heartlandfarmmutual.com